

ANNUAL REPORT

Message from ED & Board President



Craig Lindsay
Board President

80 years ago, Family Services of Greater Vancouver (or the Central Welfare Bureau, as we were known at the time) first opened its doors to help the children, youth, and families most in need in our community. And still, 80 years after we started out, Family Services continues to be where people need us most—going quietly about our work, helping people make meaningful changes in their lives. We know that there are many people in our community are thriving today because they, their parents, or grandparents received the help they needed at a difficult period in their lives.

This past year was a significant one in the history of the agency, as we successfully held our first ever capital campaign to support the purchase of a building on East Broadway that we have named *The Joanne Brown Centre for Families*. Joanne Brown has been a long time friend, supporter, and champion of our agency, and it was our great honour to be able to name this building after her.



Teri Nicholas
Executive Director

The Joanne Brown Centre for Families gives us the ability to serve families in need from a single location—making it easier for them to access help, and more likely that they will follow through on their hopes and goals. It also provides us with the ability to control lease costs, which is key to continuing to build the agency's long-term financial sustainability.

Providing quality professional services, adhering to the highest standards is what our agency has become known for. Whether it's offering a youth a safe, supportive environment off the street, transitioning someone into the workplace, or providing therapy for a child who has witnessed family abuse, our mission remains the same: To offer support, hope, and opportunity to help people create new life opportunities. Through our core counselling and support services we help people deal with the root causes of their conflict, providing them with the tools they need to build a better future for themselves, their families, and their community.

This past year our 468 staff members, together with 178 volunteers and 39 students, provided services to 23,568 people at 20 locations throughout the Lower Mainland, Vancouver Island, and Northern BC with annual revenues of \$20,803,135.

So today, eighty years later as we look back on the mandate of our constitution from 1928 – "to strengthen family life in the community"– and reflect on all the tremendous work being done across the agency, we believe we can say with confidence that our first Executive Director, Ms. Mary McPhedran, and the founding members of the agency would be proud of the legacy they created.

We send our heartfelt thanks to our staff, volunteers, partners, and supporters who year after year, continue to make a difference to the lives of children, youth, and families in our community. Here's to the next 80!

Craig Lindsay

Teri Nicholas



80
YEARS

FAMILY SERVICES OF
GREATER VANCOUVER

Building Stronger Families Since 1928

2007/2008

Family Services of Greater Vancouver
*Strengthening people, families and
communities since 1928*

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Charitable registration #11891-3102-RR0001

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Statement of Operations/Revenue Breakdown

FOR THE YEAR ENDED MARCH 31

2008

2007

REVENUES

Government of British Columbia	\$14,256,403	\$15,469,849
Professional services	\$2,353,426	\$2,145,271
Government of Canada	\$1,712,440	\$1,683,769
Donations and fundraising	\$772,871	\$769,432
Program grants	\$614,799	\$264,701
United Way of the Lower Mainland	\$509,747	\$509,747
Amortization of deferred contributions	\$187,600	\$167,772
Other revenue	\$185,836	\$278,987
Municipal governments	\$151,325	\$409,253
Gaming revenue	\$33,689	\$34,374
Miscellaneous	\$24,999	\$3,538
	\$20,803,135	\$21,736,693

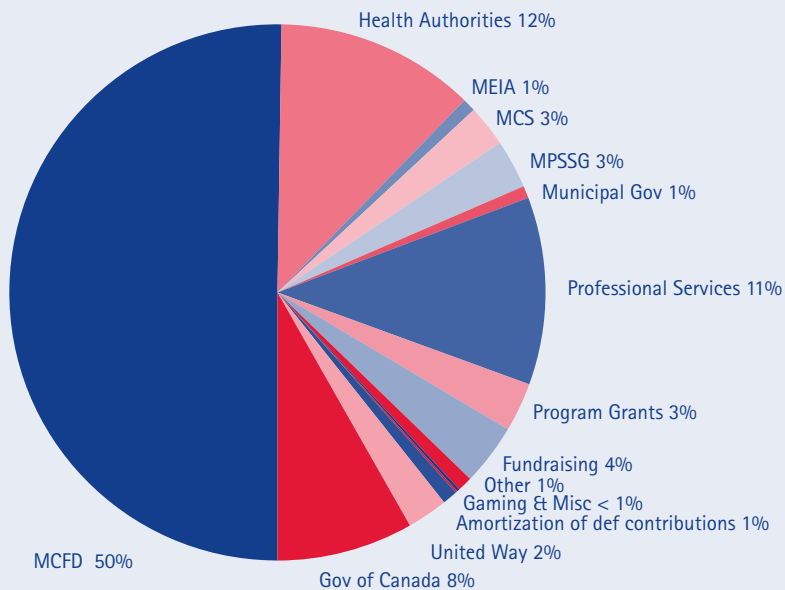
EXPENSES

Salaries, wages and benefits	\$13,711,100	\$14,677,974
Purchased services	\$3,694,037	\$3,621,994
Building occupancy	\$1,239,212	\$1,289,634
General program expenses	\$764,734	\$651,261
Direct program expenses	\$686,929	\$657,477
Amortization	\$312,404	\$266,500
Insurance, dues and other fees	\$186,358	\$121,223
Recruitment and professional development	\$133,091	\$129,922
Pension solvency	\$100,800	\$100,800
Promotion and fundraising	\$84,895	\$86,789
Miscellaneous expenses	\$73,491	\$49,332
Audit and legal	\$45,707	\$38,790
	\$21,032,758	\$21,691,696

(Deficiency) excess of revenues over expenses for the year

(\$229,623)

\$44,997



We thank the following government & authority partnerships for their support:

City of New Westminster

City of Richmond

City of Vancouver

Fraser Health Authority

Government of Canada
(Canadian Action Program for Children - Public Health Agency of Canada; National Crime Prevention Centre; Service Canada)

New Westminster Police Service

Province of British Columbia
(Ministry of Children and Family Development (MCFD); Ministry of Public Safety and Solicitor General (MPSSG); Ministry of Health (Health Authorities); Ministry of Community Services (MCS); Ministry of Employment and Income Assistance (MEIA))

Richmond RCMP

Richmond School District

Vancouver Coastal Health Authority

Vancouver Police Department

Vancouver School Board

Building Tomorrows Capital Campaign

Through the community's generosity, the Joanne Brown Centre for Families will nurture and support those in need—strengthening families today and tomorrow. This centre was officially opened on May 1, 2008 at a special celebration.



founding gift

Our heartfelt appreciation goes out to the **Peter and Joanne Brown Foundation** for their cornerstone gift which launched this legacy for families in Vancouver.

visionaries \$100,000+

"In Memory of Jack Ridley" & Jim Pattison

builders \$50,000 - \$99,999

David Aisenstat
Cameron Currie
Kim and Bob Disbrow
Bob and Beth Larose
Catherine McLeod-Seltzer
Paul Reynolds

*Thank you to each and every one of the generous supporters of the **Building Tomorrows Campaign** (including those who wished to remain anonymous) for turning our vision of a centre for families into a reality.*

partners

\$25,000 - \$49,999

Ainsworth Engineered Canada • Kevin Ainsworth • Patrick and Beryl Campbell Charitable Trust • Paul and Annie DiPasquale • Patrick Downey • Tim Hoare • Craig and Maryam Lindsay • Anthony and Victoria Ostler • Ali and Kirsten Pejman • A.E. (Ted) and Deanna M. Turton Charitable Foundation • Doug Varley • Wesbild Holdings Ltd.

benefactors \$10,000 - \$24,999

BMO Bank of Montreal • Morris and Helen Belkin Foundation • William Boulton • Gabrielle and Richard Campbell • Karen Choi & Bernard Chan • Cushman & Wakefield Real Estate Solutions • The Employees of Family Services of Greater Vancouver • Brian Harwood • David Horton • Milan & Maureen Ilich Foundation • Peter and Anne-Marie Kains • Peter and Helen Malcolm • Manulife Financial • Paul and Janine Mayer • Noble & Associates Realty Ltd. • Park Place Communities Ltd. • Phillips, Hager & North Investment Management Ltd. • Rainy River Resources Ltd. • Bill Randall • Surrinder and Anant Pal Singh

Thank you to the Building Tomorrows Campaign Cabinet for their outstanding leadership.

Kevin Ainsworth (co-chair)

Craig Lindsay (co-chair)

Carey Bornn

Teri Nicholas

Anthony Ostler

Bill Randall

Ian Warner

patrons

\$5,000 - \$9,999

Brad Armstrong & Catherine Woods • CN • Colliers International • Colony Management Inc. • Ali Hakimzadeh • Liebherr-Canada Ltd. • Terry Lyons • Martin MacLachlan • Teri and Lee Nicholas • Moura Quayle & David Fushtey • David Rentz • Stantec Consulting • Bob Thompson • John Zaozirny

family \$1,000 - \$4,999

Renata Aebi & Brenda, Annie, and Neve Kelly • Raymond Ahrens • Lisette and Robert Baker • BCR Properties Ltd. • Carey Bornn • Nicole Bradbury & Byron Horner • Barbara and Graeme Brett • Canadian Pacific – Women on Track • The Ian & Billee Davidson • Peter and Deborah Kafka • Julia and Demas Kim • KMA Consultants Inc. • Miller Thomson LLP • Bob and Reggie Moncur • Philippa Ostler • Robyn Page • Pyramid Corporation Canada • Gavin Reynolds • Doug and Debbie Side • Arnold and Anita Silber • Lata Sood • Norman Taylor • Angela Thiele • JP and Sylvia Tremblay • TSI Inc. • Ruby and Gregor Turner • Leah and Dave Zille

"I contribute the positive changes in my life to the skills and tools I learned in my sessions. I thank you for a new lease on life."—recipient of FSGV services



benefactors

\$10,000+

Bartrac Holdings Ltd. • Blake, Cassels & Graydon LLP • CIBC Wood Gundy (Caring for Kids Committee) • CKNW Orphans' Fund • Diamond Foundation • The Edith Lando Charitable Foundation • Esscurve Fitness Inc. • John Grot Memorial Fund • John Hardie Mitchell family foundation • Moffat Family Fund • Rethink Communications • Seaspan International Ltd. • United Way of the Lower Mainland; Vancity Community Foundation • Vancouver City Savings Credit Union • Vancouver Police Union Charitable Foundation

friends of the family

\$1,000 - \$4,999

Al Roadburg Foundation • Kim Barsanti • Margaret M. Blackwell • Buddhist Compassion Relief Tzu-Chi Foundation of Canada • Bull Housser & Tupper, LLP • George Burke • CanadaHelps.org • Thomas B. Christy • Cornerstone 52 Foundation • Foresters Pacific Gateway Branch 1743 • David S. Fushtey and Moura Quayle • Glowbal Restaurant Group • Louise A. Grimwood • Hbc Foundation • Raymond Lam & Tracy Defoe • Lawson Lundell LLP • Lohn Foundation • Marin Investments Limited • Frances Mastrandrea • The McLean Foundation • New Westminster Firefighters Charitable Society • Teri Nicholas • Anthony & Victoria Ostler • Richmond Mandarin Lions Club • Selwyn and Lorna Romilly • Bob and Sheila Ross • St. Mary's Kerrisdale • Chris and Diana Sanderson • Leonard Schein • The Sean Milliken Casting Company Inc. • Richard Self • Cara Sinclair • Jonathan Stewart • John and Judy Taylor • Employees of TELUS Communications Company • Variety – The Children's Charity of BC • Westside Montessori School • Wiegand Memorial Foundation • YVR Golf For Kids

community

\$10 - \$499

We express our sincere thanks to all the individuals, families, businesses, and associations, including those who wished to remain anonymous, who have supported us this year. Your donations are the foundation of our family circle, and you make our community work possible.

Our Family Circle

patrons

\$5,000 - \$9,999

Energy Savings BC • F.K. Morrow Foundation • Helping Hands of the Workers Compensation Board of BC • Douglas H. Knight • The Law Foundation of British Columbia • Phillips, Hager & North Investment Management Ltd. • RBC Foundation • Vancouver Sun Children's Fund

supporters

\$500 - \$999

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FAMILY SERVICES OF
GREATER VANCOUVER

Building Stronger Families Since 1928