



**PLEASE NOTE:** *This information is being provided to respond to a request that all relevant input on the topic area would be readily available. This is background material only and not necessarily current information. The material to be discussed at the workshop is in the separate agenda package.*

## **Background Documents for Nuisance Provisions Workshop February 7, 2005**

The following sources and community feedback were used in drafting discussion notes for the workshop on nuisance provisions.

### **Nuisance Provisions Excerpts from the City Of Vancouver Development Permit Staff Committee Report**

#### **VANCOUVER POLICE DEPARTMENT COMMENTS**

- there is no spike in the number of incidents in the vicinity of Social Service agencies; concern has been a higher incidence of loitering and sidewalk sleepers in the area of Helmcken and Seymour - likely attributable to the presence of a concentration of community/social service providers in a very small area, rather than the presence of one particular agency
- from a policing perspective, there has been a dramatic increase in the number of homeless people in the West End and Downtown core; this has led to an equally dramatic increase in the number of complaints and calls for service the Police get regarding "people annoying", panhandlers, squeegeers, binners, shopping carts, street vendors, graffiti, street/lane/park sleeps, and garbage/littering
- FSGV is providing programs and services for street youth; without these services, street disorder involving youth will increase
- it is not the presence of social service providers that creates problems; it is the lack of services
- the Vancouver Police Department (VPD) will be represented on the Community Advisory Committee established to address issues and resolve problems
- the VPD is committed to working with FSGV and we support their initiative to provide an Integrated Youth Service Centre at 1134 Burrard



### **SECURITY AND VANDALISM (Community concerns)**

- there will be a notable increase in “street level activities”, including drug trafficking, drug use, aggressive panhandling, loitering, property crime, and petty crime
- these activities will negatively impact the security and safety of the public, especially women and the elderly

### **SECURITY AND VANDALISM (Staff response)**

- FSGV facility at 1065 Seymour Street has had problems with loitering; improvements have been made but problems continue given the design of the building with sheltered overhang at grade where youth gather and sleep
- the design of the proposed facility has no sheltered overhang at grade will mitigate the opportunity for loitering
- additional measures such as those outlined in conditions 1.1 – 1.5 will overcome the problems of the existing facility
- the City’s ongoing role on the CAC, as well as that of other government agencies, will help ensure issues receive attention and a coordinated effort

### **IMPACT ON LOCAL BUSINESS (Community concerns)**

- concerned that as a result of increased street activity due to the Centre, clients will be harassed and mistreated by street youth
- the impact of harassment will be especially threatening for elderly clients

### **IMPACT ON LOCAL BUSINESS (Staff Response)**

- the final Management Plan will address these security issues
- the CAC will include representatives from the business community, to ensure that if problems occur they are dealt with through the CAC framework
- youth who are not on the street but in the centre are less likely to harass clients of business than if there wasn’t a place for youth to go
- FSGV’s outreach program is expected to intervene and assist youth to vacate the street and seek alternatives



### Nuisance Provisions

#### Excerpts from Public Meeting Notes– Jan. 24, 2005

<b>Facility Operations</b>	Has graffiti been a problem with the building?	Not specific to this building; all Development Permits issued by COV require a graffiti resistant coating.
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### FSGV Draft Facility Management Plan – Youth Centre – 1134 Burrard Street Excerpts on Nuisances – September 2004 (Revised Plan)

#### Security

The Centre’s clients can be screened through a secure entry point and the building plan is designed with a definite ‘inside’ and ‘outside’ in order to discourage ‘loitering’ or ‘milling about’ in the front or the rear of the building. At all entry times, a member of staff will be designated to expedite the admission of youth, and alleviate line-ups outside. Again, the Centre will have reception during all of the operating hours, daily from Sunday at 7PM through to Friday at 8PM inclusive (excluding between 7:00am-8: 30am – operating 22.5 hours per/day).

Staff will monitor the outside of the premises on an hourly basis and ask people to leave if loitering. If loiters do not move, the police will be called. We will also request that the police attend at regular intervals to move any loiterer from the area. The message we want to send to the youth and other potential participants of the services is that we have a no-tolerance position about loitering in front of our building and/or in front of adjacent buildings.

#### Avoiding Line-ups and Loitering

Some neighbours are concerned about participants loitering in front of the building. The proposed centre has been designed to accommodate participants inside the facility, thus avoiding line-ups and loitering. The Integrated Youth Services Centre does not anticipate participants will queue outside to enter the services.

The front duty worker will also be able to observe any loitering outside of the doorways and will ask people to move on should this be necessary.

We will also ask for a commitment from participants to respect the neighbourhood when they access our services. Many youth have pets that accompany them to the centre. These pets will be kenneled inside the facility. An indoor smoking area will be provided for youth and will meet with industry standards for ventilation and safety. The centre will have a no tolerance policy regarding loitering outside our building or the adjacent buildings. Personal items, including shopping carts, will not be permitted outside of the building. Centre staff will ensure that any garbage or graffiti in and around the centre will be removed in a timely manner.





## FSGV Draft Facility Management Plan – Youth Centre – 1134 Burrard Street Excerpts on Nuisances – July 2004 (Revised Plan)

### Security

The Centre's clients can be screened through a secure entry point and the building plan is designed with a definite 'inside' and 'outside' in order to discourage 'loitering' or 'milling about' in the front or the rear of the building. At all entry times, a member of staff will be designated to expedite the admission of youth, and alleviate line-ups outside. Again, the Centre will have reception during all of the operating hours, daily from Sunday at 7PM through to Friday at 8PM inclusive (excluding between 7:00am-8:30am – **operating 22.5 hours per/day**).

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