



September 18th, 2003

Ms. Teri Nicholas
Executive Director
Family Services of Greater Vancouver
1616 West 7th Avenue
Vancouver, BC,
V6J 1S5

Re: Family Services of Greater Vancouver Annual General Meeting, September 18th,
2003

Dear Teri,

On behalf of the President and the Board of Directors of the Federation of Child and Family Services of British Columbia we wish to extend our sincere and heartfelt congratulations on the occasion of your Annual General Meeting.

Family Services of Greater Vancouver's dedication to community, clients and excellence in services is a wonderful accomplishment. Providing quality, effective services to children, youth and families in British Columbia is to be celebrated in these uncertain times. Your agency has accomplished a three year CARF accreditation, completed your Strategic Planning process and the redevelopment your website along with navigating the enormous stressors that community agencies have faced this year. In addition, it is our understanding that Family Services has put forth tremendous efforts to try to secure a permanent facility for an Integrated Youth Center in the Downtown South area of Vancouver and has forged a unique partnership with Touchstone Family Association. These successful endeavors are indeed cause for celebration.

As we all look to the future, we send our very best wishes to both you and your entire agency. You can take great pride in your accomplishments.

To your Board of Directors, staff, volunteers and yourself we send sincere and hearty congratulations on behalf of all of your friends and colleagues at the Federation.

Yours truly,

Noreen Boudreau
President

Craig Meredith
Executive Director